



Attorney Docket No. P4085  
Client Matter No. 80168.0288

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

8/11  
MS18

Appl. No. 09/510,938  
Applicant: MURRAY, Paul S.  
LEARN, Karen  
Filed: February 22, 2000  
TC/A.U. 2857  
Examiner: DESTA, E.  
Docket No. P4085  
Customer No. 25235

Confirmation No. 2969

#1113  
1-1-  
8-8-03  
AC  
Title: AVAILABILITY,  
RELIABILITY OR  
MAINTAINABILITY INDEX  
INCLUDING OUTAGE  
CHARACTERIZATION

AMENDMENT AND RESPONSE TO THE FINAL OFFICE ACTION  
MAILED JUNE 9, 2003

Mail Stop Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

A final Office Action was mailed in the above case June 9, 2003. Please reconsider the case in light of the following remarks.

**Amendments to the Claims** are reflected in the listing of claims, which begins on page 2 of this paper.

**Remarks** begin on page 5 of this paper.

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